

FIRST 5 IN 58 COUNTIES

Addressing the Evaluation
Challenges in Diverse California
Counties

Presentation Objectives

 Assist potential Consultants in understanding the diversity of California commissions; and

Present evaluation challenges and critical factors for success from the county commission perspectives.

First 5 – A New Kind of Government

- Services provided by other organizations;
- Explicitly driven by mission and outcomes;
- Classic start-up environment;
- Specific autonomy of local commissions

Lessons Learned About First 5 Evaluation

- * There is a commitment to a statewide evaluation framework and effective outcomes management.
- * The approach must balance local autonomy against the need for statewide messages.
- ❖ There is a demand for shared learning, between counties, about strategies, best practices, and outcomes.
- * One Size Does Not Fit All.

Why Do Local Commissions Evaluate?

- To learn about the accomplishments and effectiveness of locally funded programs;
- To guide future program development or funding decisions; and
- *To continually track progress toward the goals and objectives in their strategic plans, as per statutory requirements.

Local Evaluation is Multi-Layered

Commissions carry out their evaluation work to:

- Inform the commission on the effectiveness of locally funded programs, both individually and in concert; and
- * Inform county-wide or region-wide collaborative efforts with other key stakeholders.

California Has 58 Diverse Counties

Counties Vary in:

- Population Size and Characteristics
- * Resources
- Evaluation Capabilities
- Funding Approaches
- * Commission Governance & Stakeholder Influence
- Strategic Plans



- ❖ Birth Rates Range from 12 per year (Alpine County) to over 150,000 per year (Los Angeles County).
- ❖ 2/3rds of California's young families live in the Southern California region.
- ❖ Service Delivery Must Reflect the Population:
 - Urban, Suburban or Rural
 - Geographically Clustered or Dispersed
 - Different Languages and Cultures

Resources Vary

- *Annual allocations vary from \$200 thousand to over \$139 million dollars.
- ❖County commission staff resources can vary from under 2 FTEs to over 72 FTEs.
- ❖Community resources for families vary smaller counties and communities look to First 5 to build basic family service infrastructure.

Evaluation Capabilities Vary

- ❖ The available evaluation expertise and resources varies widely between counties. Evaluation may be performed by consultants, by dedicated staff or by Executive Directors (in some small counties).
- ❖ Technical assistance needs vary widely .
- * County evaluation systems range from extensive technology systems to paper reporting, with combinations.

Funding Approaches Vary

- Grants of varying sizes multi-million dollar contracts to mini grants;
- Multi-year grants and one-time-only grants;
- Grants funded by multiple sources including leveraged funds;
- Multiple grants under initiative areas; and
- * Commission-run ongoing programs



- * Differences in governance structure:
 - County
 - *Independent
- ❖ Commissions experience varying levels of stakeholder influence, which may, in turn, affect how funds are allocated and how programs are evaluated.



Commissions address children's needs through a variety of approaches:

- Provide leadership in new program development
- Serve as gap or niche funders
- Address fundamental system development
- *Provide intensive support in a few areas, or broad support in many areas.

We Are Getting the Job Done

In FY 2003/2004, County Commissions:

- reached over 15 million people through community outreach activities;
- provided direct services to about 3.4 million children and families;
- funded over 1,800 organizations to implement approximately 2,400 programs for families; and
- ❖ Made significant investments in systems change efforts to promote accessible and coordinated services.



- ❖ Providing data that can paint a picture when the exact data needed is not available or feasible
- Having realistic expectations for data collection and outcome reporting
- ❖ Balancing the data collection burden for grantees with the need (or desire) for data elements
- Making sure that data is interpreted realistically
- ❖ Addressing the challenge of limited resource availability, in small counties, for evaluation expertise and tools.

What is Working Well?

The Framework has been built as a result of a cooperative working relationship between the State and County Commissions.

* There is a commitment to support the Framework and statewide evaluation by County Commissions

What The New Framework Promises

- Greater link of local evaluation efforts to statewide evaluation;
- Synthesis of data from multiple sources to enhance learning;
- Greater link between evaluation, media advocacy and policy development;
- * Reflection of the integrated nature of our programs.

What The New Framework Promises

- * Reflection of the varied approaches, systems and levels of measurement;
- * A balance between standard setting and a respect for local autonomy;
- * Flexibility to allow for continuous review of the evaluation approach and a process for learning, responsiveness, and improvement.



- Counties will voluntarily adopt the new framework rather than respond only to legal mandates;
- ❖ Key stakeholders will gain a better understanding of what First 5 programs are accomplishing for California children;
- ❖ First 5 systems across the state will be improved as a result of sharing results, best practices, and challenges.

We Look
Forward to Our
Partnership!

